



Center for Cochlear Implants – Initial Steps

Thank you for your interest in our Center for Cochlear Implants. This document explains the steps required prior to scheduling your initial evaluation.

Step One: Please email (thehearingcenter@dallasear.com) or fax (972-566-3883) your recent hearing test/hearing aid records. It is imperative that we are provided your most recent hearing records (even if the records are months to years old).

Step Two: Once your hearing records are received, an audiologist will review the records to determine the most appropriate type of appointment needed. Since the initial evaluation will require you to be in our office for approximately 3 hours (meeting with a cochlear implant audiologist as well as one of our surgeons), we want to be certain the evaluation is recommended and will be a good use of your time. The audiologist will also compare your past results to your most current results to gain a better understanding of your hearing history.

Step Three: The schedulers at Dallas Ear Institute will contact you (either at your email address or phone number that you provided) within three days of receiving your records to proceed with scheduling the recommended appointment type. If you believe your records have been sent to us and you have not been contacted to schedule an appointment, please follow-up with our office at 469-803-5552 to confirm the status of your records.

Thank you in advance for following the above steps.